

CHEERS FOOD & FUEL COOKS - PERFORMANCE APPRAISAL

Name: _____ Store # _____ Time in Position: _____

SCORE: Very Good 376 - 283 Good 282 -189 Needs Improvement 188 or Below

| RATING: 4 - Excellent 3 - Good 2 - Satisfactory 1 - Needs Improvement | | | |
|--|--------|--------|-------|
| Criteria | Weight | Rating | Score |
| 1 WOW Hospitality - Consistently delivers Quality Service, Fast and Friendly. | 10 | | |
| 2 Speed of Service - Consistently meets or beats service standards and shows a strong sense of urgency. Ticket times and stages food properly. | 10 | | |
| 3 Cleanliness - Consistently demonstrates proper cleaning and sanitizing practices. Clean As You Go | 10 | | |
| 4 POS System - Shows knowledge, maneuverability and solves problem without assistance. (Understands procedures on tickets and clock in/out) | 8 | | |
| 5 Safety - Robbery Prevention, Cash Drops, Accident Prevention. | 8 | | |
| 6 Personal Appearance - Serves as a positive example of uniform and hygiene standards and always looks professional. | 8 | | |
| 7 Decision Making - Consistently makes excellent decisions with little or no help from management. Sets positive example for other Team Members. | 8 | | |
| 8 Product Quality - Consistently serves only high quality products with pride, plus teaches others about quality standards. | 8 | | |
| 9 Keeps management informed of any problems, events or needs which can affect the operation of the store. | 4 | | |
| 10 Teamwork - Is a integral part of the team and makes valuable contributions to accomplish goals. | 4 | | |
| 11 Food Safety - FIFO, Day Dots, Temps, Sanitizer,& Hand washing | 4 | | |
| 12 Systems Execution - Consistently uses systems and teaches others how to use systems. | 4 | | |
| 13 Reliability - Reports to work as scheduled. | 4 | | |
| 14 Practicing Principles (PEDWHL) & promotes a positive work enviroment. | 4 | | |
| Total Score | | | |

Store Manager's comments:

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Team Member comments:

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Multi unit mgr: _____ Date: _____

Store Manager: _____ Date: _____

Team Member: _____ Date: _____